

RULES OF THE WATER PARK SAUNARIUM IN CRACOW

1. The Rules (hereinafter referred to as the "Rules") define the principles of using Saunarium located in the swimming pool area of the Water Park in Cracow.
2. Visitors using the Saunarium area shall observe the provisions of the Rules, instructions for use of individual saunas, provisions of the Rules of the Water Park in Cracow (Park Wodny S.A.), and comply with guidelines of the Saunarium personnel.
3. Saunarium is open every day, from 8:00 AM to 10:00 PM.
4. **Only persons over 16** (not applicable to certain special events) may use Saunarium.
5. Any fees for using Saunarium shall be charged separately - the time spent in the Saunarium area is not included in the time spent in the swimming pool area (not applicable to tickets covering such services).
6. Due to the fact that Saunarium is located in the swimming pool area of the Water Park, each client - before entering the area - must use the locker room for Visitors using the swimming pool area.
7. Within the entire Saunarium area (including inside saunas), it is mandatory to wear a swimsuit or towel. After 8 p.m., it is possible to use sauna without clothing, subject to covering intimate parts while walking outside saunas in the Saunarium area.
8. In Saunarium, **it is mandatory to have a towel**. If the client does not have a towel, the Water Park offers **purchase of a towel** according to the price list.
9. Before entering the sauna, the visitors are requested to carefully wash their bodies using soap and dry themselves with a towel. The visitors should enter saunas without flip-flops.
10. Before entering the plunge pool, the visitors are requested to rinse themselves under the shower. It is prohibited to use beauty products in the plunge pool.
11. **In saunas, the visitors may sit or lie on towels so that none of their body parts (including feet) touches the wooden benches.** The above does not apply to steam saunas (baths), where no towels are allowed.
12. Before entering the sauna, all metal items (jewellery, pins, watches, etc.) should be removed for reasons of personal health. The Saunarium personnel does not manage a depository. It is also not recommended to use saunas while wearing glasses or contact lenses (on the client's own responsibility).
13. Only healthy persons, without any health conditions that may make use of sauna unsafe, are allowed to enter Saunarium. In case of any doubts regarding health issues, including past surgeries / medical operations / plastic surgeries / aesthetic medicine treatments, please contact your GP. Pregnant or menstruating women should not use saunas.
14. Any health conditions or discomfort should be immediately reported to the Saunarium personnel. All saunas are equipped with emergency buttons allowing calling for help in case of fainting or accident. Do not use the emergency button without reason.
15. All devices and equipment in Saunarium must be used in compliance with their intended purpose. In particular, it is prohibited to change the settings of electric or heating devices or interfere with any systems / installation located in the Saunarium area.
16. Any behaviour that may be socially considered obscene or offensive or may cause discomfort to others is strictly prohibited in the Saunarium area. Any such behaviour shall be immediately reported to the Saunarium personnel.
17. It is prohibited to bring the following objects into the Saunarium area:

- i. photo camera, video camera, mobile phones and other devices equipped with photo cameras or video cameras,
 - ii. other items that are not necessary in saunas pursuant to the Rules (including food), unless they are allowed on the basis thereof.
18. Within the area of all saunas, any consumption of food products or drinks, including those bought in Saunarium, is strictly prohibited.
19. The beauty products intended for the use in saunas, e.g. peelings, hair masks and body masks, may be used only in steam saunas (baths) provided that they have been purchased in Saunarium of the Water Park in Cracow. The clients may use their own beauty products while having a shower (washing body and hair, using peelings).
20. Subject to point 19, it is prohibited to perform any beauty, hygienic and physiotherapy procedures in the Saunarium area.
21. Saunarium is a chill-out area. The clients shall behave in a manner that is not burdensome to other users. In particular, it is prohibited to make noise, run, have loud conversations. Exceptions may be needed in case of sauna ceremonies, during which the Sauna Master allows different type of behaviour.
22. The sauna ceremonies may be held on a daily basis, on predefined dates, organised by experienced Sauna Masters. The ceremonies last from a few to between ten and twenty minutes. A few minutes before the ceremony, sauna is ventilated to provide more oxygen and be prepared for the event.
23. During the ceremony, it is prohibited to enter the sauna. The visitors must wait outside until the ceremony with the Sauna Master comes to an end.
24. Due to the organisation of sauna ceremonies or private events, Saunarium reserves its right to temporarily close certain saunas. Saunarium shall also have the right to temporarily restrict access to the whole area, in particular if the maximum number of visitors is exceeded.
25. Private or group parties in the Saunarium area may be organised exclusively by the Water Park in Cracow (Park Wodny S.A.).
26. The relaxation zone in the Saunarium area offers seats, which the clients may use after drying and covering their bodies.
27. It is prohibited to occupy seats in the Saunarium area by placing towels in case of leaving the place for a longer period of time.
28. Anyone who breaches the Rules or Rules of the Water Park in Cracow, does not comply with the instructions of the Saunarium personnel, endangers public order or social norms, and hence, poses threat to other users of Saunarium, damages or destroys the property in the Saunarium area, including contamination of the area, may be removed from the Water Park in Cracow, including application of any potential administrative penalties as provided for in the Rules of the Water Park in Cracow, which shall not exclude other claims of the company (Park Wodny S.A.) for the damages caused.
29. The Water Park in Cracow shall not be liable for any events and their consequences resulting from failure to observe the provisions hereof.