

# REGULATIONS OF THE WATER PARK IN CRACOW

## I. GENERAL PROVISIONS

1. The administrator of the Water Park in Cracow, hereafter the Water Park, is the company named "Park Wodny w Krakowie S.A." with its registered office at ulica Dobrego Pasterza 126 in Cracow.
2. These Regulations are also available on the Water Park's website at: [www.ParkWodny.pl](http://www.ParkWodny.pl)
3. The Water Park is open every day from 8:00 am to 10:00 pm.
4. Before entering the swimming pool area and starting to use the equipment at the Water Park, it shall be required to become acquainted with these Regulations and the instructions on using the swimming pool attractions and to observe such provisions while staying at the swimming pool. In case of groups, the group's leader or manager is responsible for participants becoming acquainted with these Regulations and instructions.
5. Persons present at the facility, in particular the swimming pool, who violate public order or good practices including persons who use bad language, cause a threat to other persons present at the facility, as well as persons failing to observe the provisions of these Regulations, recommendations of the security staff for employees, may be removed from the facility and charged with a contractual penalty of PLN 60, payable on first demand of "Park Wodny w Krakowie S.A.". "Park Wodny w Krakowie S.A." is entitled to assign any fees for unused services towards the contractual penalty. The payment of a contractual penalty shall not exclude a possibility to claim damages in the full amount of any incurred losses.
6. A temporary or permanent ban of entering the Water Park in Cracow may be applied towards persons who have violated, numerous times or in a gross manner, the provisions of the Regulations of the Water Park. The ban will be preceded by a warning from the facility's staff.
7. All persons located at the facility are obliged to immediately observe the announcements made by the broadcast centre.
8. The following are banned at the facility:
  - Smoking tobacco and consuming alcoholic beverages, except for dedicated spots;
  - Bringing sharp tools and dangerous items;
  - Bringing foods or other goods in glass packaging to the swimming pool;
  - Bringing and keeping animals at the facility;
  - Entering the facility after consuming alcohol or any substances that may hinder or limit the ability to assess the situation or result in unnatural behaviour.
9. The organizer of a visit of a group of persons is responsible for the behaviour of the group's participants.
10. All equipment made available to the clients of the Water Park shall have the required attestations and shall ensure safe use conditioned upon being used in line with instruction manuals.
11. The detailed rules of using other zones, equipment or attractions - apart from the swimming pool hall - will be defined in separate regulations or instructions, the provisions of which may be different than these Regulations.
12. The Water Park facility is constantly monitored.
13. It is prohibited to conduct business activity or any other commercial activity without the Management Board's written consent.
14. Each user of the Water Park shall have a social obligation to immediately notify life guards or other functional employees of the facility about any situations, which pose an actual threat for users of the facility.
15. "Park Wodny w Krakowie S.A." does not guarantee access to all attraction and equipment at the facility at all times. In particular due to the need to conduct renovations and maintenance. Each person intending to use the Water Park facility may obtain information on the scope of services provided at the given time at the facility, or any restrictions in this scope, whereas a decision to use the facility will be made on his/her own risk.

## II. RULES OF USING THE SWIMMING POOL

1. Before entering the swimming pool area and starting to use the equipment at the Water Park, it shall be required to become acquainted with these Regulations and the instructions on using the swimming pool attractions, and to observe such provisions while staying at the swimming pool.
2. Persons who cannot swim may only use designated areas for non-swimming persons.
3. In case of organized groups, one group leader (a person of age) per each 15 group participants may enter the swimming pool free of charge in order to take care of the group and is responsible for his/her group during its visit in the facility.
4. After entering the swimming pool, the group leader is required to contact the head of the life guards shift in order to determine the rules of using the swimming pool by the group.
5. A group, which swims or participates in special activities cannot exceed 15 participants per one instructor.
6. Swimming lessons may only take place in the presence of swimming instructors, life guards and guardians of school groups.
7. Special activities may only be conducted in the presence of instructors of relevant specialisation and life guards, and in case of school groups - additionally guardians of school groups, no less than one instructor per 15 participants.
8. Group activities shall occur according to a strictly defined schedule, available at the Information Centre.
9. At the swimming pool, a swimming suit is required: a one- or two-piece suit for women, and swimming trunks or shorts for men.
10. Group leaders are obliged to be present at the swimming pool in a swimming suit or a t-shirt and shorts, as well as a special suit provided by the Information Centre of the Water Park for the duration of the stay at the facility.
11. Babies wearing diapers must wear disposable diapers for swimming.
12. Prior to entering the swimming pool, each user is required to take a shower and wash the entire body and disinfect feet.
13. While using the attractions at the swimming pool, users must strictly observe instructions and designations (pictograms) and observe the instructions of the staff. The list of designations is presented in a table.
14. While using water slides, users must strictly observe instructions shown at starting points, and observe the light optical signals or instructions of the staff.
15. In the swimming pool, it is prohibited to:
  - Damage/devastate designations, which directly affect safety;
  - Bypass (swim by, walk by) zones separated by lines, additionally marked with alternative white and red or red floats;
  - Run or push other users in water, as well as present any other behaviour that may constitute a threat to safety;
  - Presence of persons under the influence of alcohol or any substances that limit or hinder the ability to assess the situation;
  - Sell, give, bring in, and consume alcoholic beverages or substances that limit or restrict the ability to assess the situation;
  - Set off false alarms;
  - Climb onto sculptures, balustrades, workstations of life guards, small walls surrounding the pools, plant shelves, rocks, and other devices not meant for climbing;
  - Jump in water from small walls, balustrades, figures, stairs, jacuzzis, plant shelves and other fragments of the structure, as well as from the edge of the pool, in particular a take-off run or a dive in;
  - Use life saving equipment for purposes other than intended;
  - Use slides or attractions against instructions;
  - Moving or swimming towards climbing walls once they are used by another user;
  - Consume food in the changing rooms, swimming pool, save for the water bar and the surrounding area;
  - Throw cookware, food scraps and any items, which do not usually serve for water games, in the water;
  - Damage the equipment;
  - Contaminate swimming pool water;
  - Use soap or other chemical agents.
16. For the safety of users, water slides cannot be used if wearing/holding glasses, swimming glasses, jewellery, swimming equipment or any other accessories.
17. Persons with external symptoms of: skin diseases, open cuts and wounds, breathing problems, balance disorders, epilepsy, cardiac disorders, neurological disorders and infectious diseases, lack of personal hygiene, frequent intravenous injections, or aggressive behaviour cannot use the swimming pool.
18. Persons with a worsened state of health, ability or wellbeing, as well as pregnant women should use the equipment at the swimming pool in accordance and adjustment to their current state of health and with special precaution, and "Park Wodny w Krakowie S.A." shall not be liable for any negative effects of failing to meeting this requirement.
19. Children under the age of 10 may be present at the swimming pool and swim only under the care of persons of age.
20. Any cuts, injuries or health disorders must be reported immediately at the nurses stations or the nearest life guard.
21. Persons using the swimming pool and the FitPark Club are required to store clothing, bags and any items brought to the facility in designated lockers in the locker rooms and to close these lockers, whereas valuable items should be handed over for storage in the indicated point of storage.
22. "Park Wodny w Krakowie S.A." hereby reserves the right to reserve a part of water reservoirs for the purpose activities organized for clients, as referred to in Section II.5., 6., 7., 8. of these Regulations.

## III. PAYMENT

1. Fee for tickets is charged in advance according to the price list.
2. The duration of the stay at the swimming pool is measured from the moment of passing the gate at the cashier's office until the gate is passed while leaving.
3. Payment for saunas is charged separately, save for tickets, which include these services in the price. For other tickets, the duration of the stay in the sauna does not include the duration of the stay at the swimming pool.
4. The duration of the stay at the swimming pool takes place on the basis of the current price list, approved by the Management Board of "Park Wodny w Krakowie S.A.".
5. Invoices for services provided by the Water Park may be obtained at the Information Centre based on presented cash register receipts, within 7 days from the date of the service.
6. Tickets, which entitle to use the Water Park (all types of access cards, passes, entry cards etc.) may be purchased only from the manager of the Water Park or its authorized representatives. Tickets purchased from unauthorized persons or in an unauthorized manner will not be honoured.

## IV. LIABILITY

1. In case of a damage to the elements of the facility's equipment, as well as a damage, devastation or loss of items provided for use, a full value of the loss will be charged.
2. "Park Wodny w Krakowie S.A." is not responsible for any items, including valuable items, left without proper supervision or lost in the facility.
3. "Park Wodny w Krakowie S.A." is not responsible for damaging swimming suits at the swimming pool, unless the damages were caused by "Park Wodny w Krakowie S.A.".
4. In case of losing the bracelet with the electronic reader the user is obliged to pay a penalty of PLN 100.
5. "Park Wodny w Krakowie S.A." is not responsible for accidents caused by non-observance of these Regulations, instructions on the use of water attractions, and recommendations of the staff.
6. "Park Wodny w Krakowie S.A." is not responsible for the user's failure to become acquainted with these Regulations and instructions on the use of the sauna, the slides and other water attractions.